



P.O. Box 14601
Lexington KY 40512-4601

July 25, 2016



Member Member
Member Street
City ST 12345-0001

Dear Member:

Earlier this year, Humana sent you a letter informing you of benefit changes that could occur if you did not enroll in Medicare Part B. As someone either approaching Medicare eligibility or already eligible, if you had not enrolled in Medicare Part B, Humana would still process your claims applying payment as if Medicare was your primary insurance. Your Humana employer group policy would be your secondary insurance. This means Humana would reduce payment by the amount estimated for Medicare Part B coverage.

Based on recent guidance from the Centers for Medicare & Medicaid Service (CMS), Humana will not reduce your benefits by the expected amount covered under Medicare Part B, beginning July 1, 2016, as previously communicated.

We value our relationship with you and apologize for any confusion this may cause. As always, our goal is to provide an exceptional customer experience. Please do not hesitate to call 1-800-448-6262 (TTY: 711) between 8 a.m. and 6 p.m. if you have any questions or concerns.

Sincerely,

Crystal Prestigiacomo
Coordination of Medicare Benefits Department
Humana

Humana is a Medicare Advantage HMO and PPO organization with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or member cost-share may change each year.



This information is available for free in other languages. Please call our Customer Care using the number on the back of your Humana member ID Card.

Esta información está disponible gratis en otros formatos o idiomas. Comuníquese con el Departamento de Servicio al Cliente llamando al número que aparece al dorso de su tarjeta de identificación de afiliado de Humana.

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